I would like to see the Captel Service become a full-time service Nationwide. It is much easier and convenient than Voice Carry Over. I am test marketing the Captel phone at this time. Although there have been some glitches which come with the testing, the overall concept of the Captel is amazing and I am sure will be a major breakthrough for people who have a severe-profound hearing loss. When the Captel becomes perfected, it will be the closest thing to a "normal" phone call for HOH people. Thank-you for listening.